## COLLEGE GRIEVANCE REDRESSAL COMMITTEE

## **Introduction:**

The Anekant education Society's Tuljaram Chaturchand College of Arts, Science and Commerce, Baramati (Autonomous), has a Grievance Cell Committee. The functions of the Committee are to look into the complaints lodged and judge its merit. The Grievance Cell Committee is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the Grievance Cell Committee members in person. In case the person is unwilling to appear in self, grievances may be sent complaint in writing to the officer in-charge of Grievance Redressal Committee or Principal.

## **Objectives:**

The objectives of the Grievance Redressal Committee is to develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the college.

A Grievance Cell Committee has been constituted for the Redressal of the problems reported by the students of the College with the following objectives:

- Upholding the dignity of the college by ensuring strike free atmosphere in the college through promoting cordial student-student relationship and student-faculty relationship etc.
- Encouraging the students to express their grievances / problems freelyand frankly without any fear of being victimized.
- Suggestion/complaint boxes have been installed in in which the students, who want to remain anonymous, put in writing their grievances and their suggestions for improving the Academics / Administration in the college.
- Advising students of the college to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the students to refrain from inciting students against other students, faculty and college administration.
- Advising all staff to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.

## **Responsibilities:**

- Provide an avenue for the aggrieved students to redress their individual grievances in order to have a healthy atmosphere among students, staff and management in the college.
- To co-ordinate between Students and Departments to redress the grievances.
- Discuss and resolve the grievances, if any received in writing from the concern students.