

Anekant Education Society's
Tuljaram Chaturchand College of Arts, Science and Commerce, Baramati, Dist. Pune
(Autonomous)
Faculty: Commerce
F.Y.B.Com (Semester-II) CBCS
Paper Code: COMCP1106A
SUBJECT: Consumer Protection & Business Ethics
QUESTION BANK

Q.1 Objective Type Questions

- 1) Various _____ has been framed in India to protect the consumers.
- 2) The Bureau of Indian Standards Act is regulated in the year_____.
- 3) The Bill of bureau of Indian Standards has been passed in the year _____ in the parliament.
- 4) The _____ is important for engaging consumers in the process of creating and implementing national standards.
- 5) The bureau of Indian Standards Act is constantly striving to promote _____ culture in India.
- 6) _____ of the bureau of Indian Standards Act 1986, Provides the penalties for improper use of symbols.
- 7) The _____ is replaced the old Monopoly and Restrictive Trade Practices Act 1969.
- 8) The Competition Act was passed in _____ by the Indian parliament.
- 9) Awareness about _____ is one of the most important objectives of the BIS Act.
- 10) The Competition Act provide for the _____ in the market.
- 11) The Right to Information Act 2005 came into being in order to effectively _____ the masses.
- 12) The Govt. of India passed the _____ in 2002 to give citizens the right to information
- 13) In the general case information can be obtained within _____ days from the time it is ordered
- 14) It is mandatory to provide information about a person's life and liberty within _____ hours of his or her demand.
- 15) The fine is rs. _____ per day for not giving the information.
- 16) The Main objective of the _____ is to provide citizens with information by establishing Central Information Commission and State Information Commission.
- 17) Competent _____ have been created to address complaints about food in India.
- 18) The objective of the Food Security and Standards Act is to review the standards in relation to_____.
- 19) The commissioner of food security is the Commissioner appointed under _____.
- 20) _____ are any substance used in mixing foods.
- 21) The standard contract is done between _____ and customers
- 22) _____ is not allowed in any way while there is a standard form contract.
- 23) Ethics is not a modern concept but a _____ in the development of human civilization.
- 24) On the basis of _____ anything is judged as good or bad.
- 25) Ethics is a branch of _____ that has a relation to human behavior.
- 26) The application of ethical ideas to the business conduct is a _____
- 27) Ethical business practices benefit the_____.
- 28) Business _____ is the simple integrity of daily practice.
- 29) The spontaneous action taken by the business to meet the expectations of various interest groups is _____.

Q.2 Answer in one sentence.

1. Write any two features of Right to Information Act 2005.
2. Write any two objectives of Bureau of Indian Standard.
3. Write any four functions of Bureau of Indian Standard.
4. Write any two objectives Competition Act 2002
5. Write any two objectives of Food Safety and Standards Act 2006
6. Write the name of any two Acts about Consumer Protection.
7. Which Act creates awareness about Standards?
8. Write any two provisions in Bureau of Indian Standard Act.
9. Write any two provisions in Competition Act 2002.
10. Which act Restrict the Unfair Trade Practices in Trade.
11. Write two objectives of Right to Information Act.
12. Write any two provisions in Right to Information Act.
13. Write any two provisions in Food Safety and Standards Act 2006.
14. What is mean by Advertise?
15. What is Adulated food product?
16. What is Standard Contract Letter?
17. Write any two contents in Standard Contract Letter.
18. Write any two reasons of acceptance Standard Contract Letter
19. What is Ethics?
20. What are the Principles of Business Ethics?
21. What do you mean by Corporate Social Responsibility?
22. Define- Social Responsibility.
23. Write any two Types of Corporate Social Responsibility.
24. Write any two points about Marketing Ethics.
25. Write any four social responsibilities of the Business.

Q.3 Short Notes

1. The Bureau of Indian Standards Act (BIS), 1986.
2. Objectives of Bureau of Indian Standards Act 1986.
3. Provisions in Bureau of Indian Standards Act.1986
4. Competition Act, 2002.
5. Objectives of Competition Act.2002
6. Provisions in Competition Act 2002
7. Right to Information Act (RTI), 2005
8. Objectives of Right to Information Act 2005
9. Provisions in Right to Information Act 2005
10. Food Safety and Standards Act, 2006
11. Provisions in Food Safety and Standards Act 2006
12. Objectives of Food Safety and Standards Act 2006
13. Features of Right to Information Act, 2005
14. Nature of Standard Contract
15. Legislative Reform of Standard Contract in India and Abroad
16. Reasons to Acceptance of Standard Contract
17. Rules regarding Standard Contract
18. Drivers of legislative reforms of Standard contract
19. Concept of Ethics
20. Nature of Ethics
21. Business Ethics

22. Nature of Business Ethics
23. Importance of Business Ethics
24. Principles of Business Ethics
25. Practical Business Ethics
26. Corporate Social Responsibility
27. Need of Business Ethics with the perception of Business
28. Ways of Corporate Social Responsibility
29. Benefits of Corporate Social Responsibility
30. Challenges in Corporate Social Responsibility
31. Corporate Social Responsibility & Indian Environment
32. Green Initiative

Q.4 Short Answer Questions

- 1) Write in detail about any four acts regarding Consumer Protection.
- 2) explain in detail the various functions of Bureau of Indian Standards
- 3) Write the features and objectives of RTI Act 2005
- 4) Explain the objectives & important provisions of BIS Act.
- 5) Write the Provisions and Objectives of Competition Act 2002
- 6) Explain in Detail the objectives and Provisions of FASSAI Act
- 7) What is Standard Contract? Explain the nature of Standard Contract
- 8) Explain the reasons & Provisions for Acceptance to Standard Contract.
- 9) Explain the Legislative reforms and its Medium.
- 10) Explain the Legislative reforms in India and Abroad about Standard Contract
- 11) Explain the Concept of Ethics. Explain in detail the nature of Ethics
- 12) Explain the Importance of Business Ethics. Explain the principles of business ethics
- 13) Explain the Scope of Business Ethics. Write in detail the Relevance of Business and Ethics
- 14) Explain the needs and objectives of Business Ethics
- 15) Write in detail the types of Business Ethics
- 16) Explain the Concept of Corporate Social Responsibility. and its Needs
- 17) Write in detail the types and Challenges of Corporate Social Responsibility
- 18) What is green Initiative? Write the points about Business Ethics & Indian Environment.
- 19) Write in detail the ethical issues in marketing & human resource management

- 24-urheY; s gh vk/kfud l dYi uk ul w ekuoh l H; rP; k fodkl i zdh; r -----vkgs
- 25----- vk/kkjkoj dks krhgh xkSV pkxyh dh okbV gs Bjfoys tkr
- 26-uhfreY; gh ----- 'kk[kk vl w frpk ekuoh vkpj. kk' kh l æzk vkgs
- 27-ufrd dYi ukps 0; kol kf; d orZkr mi ; kstu Eg. kts -----gks -
- 28-ufrd 0; kol kf; d orZkrheGs -----Ok; nk gkrks
- 29-0; kol kf; d ----- Eg. kts nshu 0; ogjkrhy l jG l k/kh l pks/h-
- 30-fofo/k fgrl ækh l egkP; k ----- iwrk dj. ; kl kBh 0; ol k; kus Loq LQir . ks
mpyysh i kmys Eg. kts l kekftd tckcnkjh gks -

iz2jk , dk old; kr mRrjsfygk

- 1-Ekfgrhpk vf/kdkj dk; | kph dks krhgh nksu of' k"V; s fygk-
- 2-Hkkjrh; ekud C; yjks dk; | kph dks krhgh nksu mfl"V; s fygk-
- 3-Hkkjrh; ekud C; yjkph dks krhgh pkj dk; ð l kack-
- 4-Li /kkZ dk; | kph dks krhgh nksu mfl"V; s fygk-
- 5-vlu] l j {kk o ekuds dk; | kph nksu mfl"V; s fygk-
- 6-xkgd l j {k. kckcrP; k dks krhgh nksu dk; | kph ukos fygk-
- 7-ekudkckcr tlx#drk fuekZ k dj. kkjk dk; nk dks krk\
- 8-Hkkjrh; ekud C; yjks dk; | krhy dks kR; kgh nksu rjrph fygk-
- 9-Li /kkZ dk; | krhy dks kR; kgh nksu rjrph fygk-
- 10-v; kx; 0; ki kj i /nrhoj fuczk Bð. kkjk dk; nk dks krk\
- 11- ekfgrhpk vf/kdkj dk; | kph nksu mfl"V; s fygk-
- 12- ekfgrhpk vf/kdkj dk; | krhy dks kR; kgh nksu rjrph fygk-
- 13- vlu] l j {kk dk; | krhy dks kR; kgh nksu rjrph fygk-
- 14- tkfgjkr Eg. kts dk; \
- 15- vlu feJd i nkFkZ Eg. kts dk; \
- 16- ekud djkj i = Eg. kts dk; \
- 17- ekud djkj i =kckcrps nksu eqs fygk-
- 18- urheY; Eg. kts dk; \
- 19- 0; kol kf; d urheY; kph eyHkr RkRos dks krh\
- 20- 0; ol k; kph l kekftd tckcnkjh Eg. kts dk; \
- 21- l kekftd tckcnkjh l kph 0; k[; k fygk-
- 22- 0; ol k; kP; k l kekftd tckcnkjhps nksu izdkj fygk-
- 23- foi .k. krhy dks krhgh nksu ufhd eqs fygk-
- 24- 0; ol k; kP; k dks kR; kgh pkj l kekftd tckcnkjh fygk-

iz3jk fvik fygk@ y?Rrjh iz ukph mRrjsfygk

- 1-Hkkjrh; ekud C; yjks dk; nk 1986
- 2-Hkkjrh; ekud C; yjks dk; nk mfl"Vs

- 3-Hkkjrh; ekud C; yks dk; nk rjrqh
- 4-Li /kkz dk; nk 2002
- 5-Li /kkz dk; | kph mfl"V; s
- 6-Li /kkz dk; | krhy rjrqh
- 7-Ekfgrhpk vf/kdkj dk; nk 2005
- 8-Ekfgrhpk vf/kdkj dk; nk mfl"V; s
- 9-Ekfgrhpk vf/kdkj dk; nk rjrqh
- 10-vlu]l j{kk vkf.k ekuds dk; nk 2006
- 11- vlu]l j{kk vkf.k ekuds dk; nk rjrqh
- 12- vlu]l j{kk vkf.k ekuds dk; nk mfl"V; s
- 13- ekfgrhpk vf/kdkj dk; | kph of' k"V; s
- 14- ekud djjkps Lo#i
- 15- Hkkjr vkf.k fons kkr ekud djjkP; k l mHkkz U; k; ky; hu i frl kn
- 16- ekud djkj Lohdrhph dkj.ks
- 17- ekud djjkps fu; eu
- 18- oSkkfud l qkkj.kkph ek/; es
- 19- uhrheY; l dYi uk
- 20- uhrheY; kps Lo#i
- 21- 0; kol kf; d uhrheY;
- 22- 0; kol kf; d uhfreY; Lo#i
- 23- 0; kol kf; d uhfreY; egRo
- 24- 0; kol kf; d uhfreY; rRos
- 25- 0; kogkfjd 0; kol kf; d uhfreY;
- 26- 0; ol k; kph l kekftd tckcnkjh
- 27- 0; ol k; kP; k -"Vhus l kekftd tckcnkjhph vko' ; drk
- 28- 0; ol k; kP; k l kekftd tckcnkjhps ekxz
- 29- l kekftd tckcnkjhps Qk; ns
- 30- 0; ol k; krhy l kekftd tckcnkjhph vkOgkus
- 31- 0; kol kf; d uhfreY; vkf.k Hkkjrkrhy i ; kbj.kh; eds
- 32- gfjr i qkdkj
- 33- oLrqo l ok dj dk; nk
- 34- ecbz nqkus xekLrk dk; nk

iz4-Fk fn?Rrjh izu

- 1-xkgd l j{k.kkckcrP; k fofo/k dk; | ka dth dks kR; kgh pkj dk; | kph ekfgrh | k-
- 2-dye 10 ud kj C; ykph dk; k l foLrj Li"V dj-
- 3-ekfgrhpk vf/kdkj dk; | kph of' k"V; s l kaxwk mfl"V; s fygk-

- 4-Hkkjrh; ekud C; yjks dk; |kph mfl"V; s l kaxwk C; yjks dk; |krhy egRokP; k rjrnh fygk-
- 5-Li /kkz dk; |krhy rjrnh fygu Li /kkz dk; |kph mfl"V; s fygu rjrnh l folrj Li"V dj-
- 6-vlu]l j{kk vkf.k ekuds dk; |kph mfl"V; s fygu rjrnh l folrj Li"V dj-
- 7-ekud djkj i=kpk vfkz l kaxu R; hps Lo#i Li"V dj-
- 8-ekud djkj i= Eg.kts dk; rs l kaxu ekud djkj kph ikl fixdrk Li"V dj-
- 9-ekud djkj Lohdrhph dkj.ks l kaxk- ekud djkj kps fu; eu Li"V dj-
- 10- Okkkfud l qkkj.kk Li"V dj- Okkkfud l qkkj.kkph ek/; es l folrj Li"V dj-
- 11- Hkkjr vkf.k ijns kkrhy U; kf; d l qkkj.kk l folrj Li"V dj-
- 12- 0; kol kf; d uhfreY; l dYi uk Li"V dj o uhfreY; ps Lo#i l folrj LI"V dj-
- 13- 0; kol kf; d eY; kps egRo l kaxk 0; kol kf; d uhfreY; kph rRos l folrj Li"V dj-
- 14- 0; kol kf; d furheY; kph 0; klrh Li"V dj- 0; ol k; vkf.k uhfreY; ; krhy ijLij l cdk l folrj Li"V dj-
- 15- 0; kol kf; d furheY; kph xjt o mfl"V; s l folrj Li"V dj-
- 16- 0; kol kf; d uhfreY; kps izdkj l folrj fygk-
- 17- 0; ol k; kph l kekftd tckcnkjh l dYi uk Li"V d#u vko' ; drk fygk-
- 18- l kekftd tckcnkjhps izdkj o vk0gkus l folrj fygk-
- 19- gfjr iekdkj l dYi uk Li"V dj- 0; kol kf; d uhfreY; s vkf.k Hkkjrkrhy i; kbj.kh; eds l folrj fygk-
- 20- foi .kukrhy ufrd eds o ekuoh l d k/ku 0; olFkki ukrhy ufrd eds l folrj fygk-
- 21- olrqo l ok dj dk; |kps?kVd l folrj Li"V dj-
- 22- vlu l j{kk dk; |krhy dye 3 varxh 0; k[; k fygk-
